

**GLASGOW CITY HEALTH & SOCIAL CARE PARTNERSHIP
SOUTH LOCALITY PLAN 2017/18**

SUMMARY

INTRODUCTION

The draft locality plan for the South Locality of Glasgow City HSCP sets out the key actions we intend to take forward in 2017/18. The draft plan is a one year plan and also reports on what we said we would do last year. The draft also highlights areas where our performance needs to improve.

The plan is draft and we welcome comments. The plan is arranged in care group sections showing the actions we intend taking forward in each service. The actions are set within the context of the HSCP's Strategic Plan published last year.

This summary highlights the key actions in each care group. More detail is shown in the full [Locality Plan](#).

OUR PERFORMANCE

The area where we are performing well and those where we need to improve are summarised in the table below.

Where We Are Performing Well
Unscheduled Care - No. of patients over 65 classed as AWI breaching the 72 hour target.
Unscheduled care - Bed Days Lost to Delayed Discharge (Older People classed as AWI)
Older People - Open OT activities : % over one year
Older People - Continence Service – Waiting Times
Older - people - Home Care: % Reviews
Older - People – Re-ablement: % requiring no further home care support following re-ablement
Primary care - Numbers on GP practice dementia registers
Prescribing Costs: Compliance with Formulary Preferred List
Prescribing Costs: Annualised cost per weighted list size
Carers - Number of Carers who have completed an Assessment during the quarter
Carers - Qualitative Evaluation Question: Improved your ability to support the person that you care for
Children's - Access to specialist Child and Adolescent Mental Health Services (CAMHS) services – Waiting Times
Children's - % of children looked after away from home [LAAC] with a Primary worker
Children's - % of Service Users with an initiated recovery plan following assessment
Children's- % of HPIs allocated
Children's - % of looked after and accommodated children who have had a permanency review
Children's - % of children looked after at home [LAC] with a primary worker
Criminal Justice - CPO: 3 month reviews held within timescale

Where We Are Performing Well
Health Improvement - Smoking Quit Rates
Health Improvement - Breastfeeding: 6-8 weeks (exclusive)

Where improvement is required
Older people - Number of people in supported living services
Older people - Intermediate Care : Average length of stay
Older people - % of Intermediate Care Users transferred home
Older people – Re-ablement: % receiving a service following referral
Older people - Intermediate Care : % Occupancy
Older people - Deaths in Acute Hospitals 65+ and 75+
Unscheduled care - Delayed discharge: No. of patients over 65 breaching the 72 hour target
Unscheduled care - Adults under 65 breaching the 72 hour target.
Unscheduled care - Adult Mental Health patients breaching the 72 hour target (Under and over 65 including AWI patients).
Children’s - Uptake of Ready to Learn assessments
Children’s - % of new SCRA reports submitted on time
Children’s - % of young care leavers in employment, education or training
Homelessness - % of live homeless applications over 6 months duration at end of quarter
Criminal Justice - % of Community Payback Order (CPO) work placements commenced within 7 days of sentence
Criminal Justice - % of Unpaid Work (UPW) requirements completed within timescale
Criminal Justice - % of CPOs with a Case Management Plan within 20 days
Health Improvement - Alcohol brief intervention delivery (ABI)

SOUTH LOCALITY PRIORITIES 2017/18

Primary Care

- Supporting introduction of GP Clusters – new structures to support quality in primary care
- Work to improve anticipatory care planning
- Develop the primary care and acute interface
- Introduction of COPC to Govanhill (Community Oriented Primary Care)
- Support to Govan SHIP – Integrated care Project
- Improve uptake of specific immunisation and screening programmes

Carers

- Promote support and raise awareness of adult and young carers across partners including health, social care and education
- Increase referrals from primary care
- Deliver family based carers training

Children and Families and Criminal Justice Services

- Deliver family support strategy and reduce numbers awaiting allocation
- Increase referrals to Joint Support Teams (joint support teams across partner agencies)
- Develop service capacity particularly in relation to prevention and early support, including, improvement in engagement with internal and external partners, appropriate identification of children at risk
- Deliver services that are safe, efficient, effective and value for money - including roll out of the universal health visiting pathway
- Increases in numbers of people on unpaid work orders.

Adult Services

- Monitor changes to Learning Disability Out of Hours service
- Review adult mental health pathway including reducing delayed discharges
- Improve links between primary care mental health teams and community mental health teams
- Roll out of recovery training to alcohol and drug staff
- Improvements to adult support and protection
- Supporting personalisation
- Deliver financial inclusion services
- Implement recommendations in the mental health framework including Lifelink, peer mentoring approaches and delivering seasons for growth training.

Older Peoples Services (Including Older People's Mental Health, physical disability and long term conditions)

- Establish integrated neighbourhood teams
- Improve delayed discharges, including supporting new intermediate care arrangements
- Develop the Falls pathway and models of care to reduce falls
- Support introduction of new residential homes and day care services
- contract for post diagnosis support

Homelessness

- Embed the community homeless service in the Locality
- Improve provision for those leaving hospital
- Strengthen focus on homelessness prevention and tenancy sustainment
- Support Housing Options

Health Improvement and Inequalities

- Support Thriving Places in Gorbals, Priesthill / Househillwood and Govan
- Support work to meet diverse needs of Govanhill community
- Support work of Glasgow Tobacco Strategy
- Address food poverty issues
- Promote breast feeding and healthy early years

FURTHER INFORMATION

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