

South Glasgow Locality Plan 2018/19



GLASGOW CITY HEALTH & SOCIAL CARE PARTNERSHIP SOUTH LOCALITY PLAN 2018/19

SUMMARY

INTRODUCTION

The locality plan for the South Locality of Glasgow City HSCP sets out the key actions we intend to take forward in 2018/19. This is the third Locality Plan for the South since the establishment of the Health and Social Care Partnership (HSCP) in 2016. The aim of the plan is to provide a review of the progress made in 2017/18 and to identify our priorities for 2018/19.

KEY PRIORITIES

There are challenging times ahead both in financial terms and also in delivering improvements in our performance. As well as progressing on-going work, within the plan you will see ambitious and exciting new projects which we plan to implement in the year ahead which will improve lives and to further reduce inequalities. These include:

- completion of the £17m New Gorbals Health & Care Centre replacing the old health centre, South Bank Centre and the Two Max building. The development as well as improving services is a major contribution to the on-going regeneration of the Gorbals area;
- introducing new integrated neighbourhood teams to better support older people in the community and work more closely with GPs, third sector partners and others;
- continue to support the implementation of the Thriving Places agenda with community planning partners and local communities in Gorbals, Govan, Priesthill/Househillwood and Govanhill to improve health and well-being;
- implementing a “test of change” approach to community support where all services pull together and attend “Early Help” meetings with a solution focused approach to helping families;
- developing a community immunisation model across the South to improve childhood immunisation rates;
- implementing new alcohol and drug access team arrangements in line with the realignment of team locations across the South; and,
- review links between Primary Care Mental Health Teams, Community Mental Health Teams and GP practices to identify a link with each cluster.

This summary highlights the key actions in each care group. More detail is available in the Plan itself and will be published on the HSCP web site: <https://glasgowcity.hscp.scot/about-us>

OUR PERFORMANCE

The area where we are performing well and those where we need to improve are summarised in the table below.

Where We Are Performing Well
Percentage of Older People who go home after a stay in Intermediate Care
Prescribing Costs
Number of new carers identified that have gone on to receive a carers support plan or young carer statement
Percentage of Health Plan Indicators allocated by Health Visitors within 24 weeks
Number of referrals being made to Healthier, Wealthier Children Service
Percentage of children and young people who accessed specialist Child and Adolescent Mental Health Services within 18 weeks of referral
Percentage of people who started treatment within 18 weeks of referral to Psychological Therapies:
Percentage of people commencing alcohol or drug treatment within 3 weeks of referral.
Percentage of Parental Assessments for people accessing alcohol or drug services completed within 30 days of referral.
Percentage of people who initiated a drug or alcohol recovery plan following assessment
Percentage of criminal justice community placement orders (CPO) with a 3 month review within agreed timescale
Number of women smoking in pregnancy.
Number of women exclusively breastfeeding at 6-8 weeks.

Where improvement is required
Percentage of older people (65+) within care homes reviewed in the last 12 months.
Percentage of service users leaving the service following re-ablement with no further period of homecare
Meeting delayed discharge targets for people (i.e. discharge within 72 hours of being assessed as ready for discharge)
Flu Immunisation Rates

Where improvement is required
Percentage of children receiving ready to learn assessment (27 to 33 months assessment)
Percentage of looked after and accommodated children aged under 5 who have had a permanency review (who have been looked after for 6 months or more).
Percentage of young people receiving an aftercare service who are known to be in employment, education or training.
Length of Stay within short stay Adult Mental Health wards
Meeting the target timescales for assessing all unintentionally homeless applications
Percentage of Community Payback Order (CPO) unpaid work placements commenced within 7 days of sentence.
Percentage of Community Payback Orders (CPO) with a Case Management Plan within 20 days.
Percentage of Criminal Justice Social Work Reports (CJSWR) submitted to court within the timeframe
Alcohol Brief Interventions undertaken
Smoking Quit Rates at 3 months in our most deprived areas.
Women exclusively breastfeeding: 6-8 weeks in the most deprived area.

SOUTH LOCALITY PRIORITIES 2018/19

Primary Care

- supporting implementation of the new GP contract and development of the Primary Care Improvement Plan
- improve the extension of anticipatory care planning
- support the COPC projects (Community Oriented Primary Care) in Govanhill and East Pollokshields
- extend the learning from the Govan SHIP Integrated care Project
- improve uptake of specific immunisation and screening programmes

Carers

- implement the new Carers Act
- promote support and raise awareness of adult and young carers across partners including health, social care and education
- increase referrals from primary care

Children and Families and Criminal Justice Services

- development model for delivery of childhood vaccinations

- implementation universal Health Visiting pathway
- deliver family support strategy and reduce numbers awaiting allocation
- self-evaluation of Joint Support Teams (joint support teams across partner agencies) to be completed
- reduce the number of South children living out with the city by 10%
- implement a “test of change” approach to community support – where all services pull together and attend “Early Help” meetings with a solution focused approach to helping families.
- NSPCC, in partnership with South HSCP will deliver the NSPCC “Together for Childhood” model of community partnership and sustainable change.

Adult Services

- implement changes to Learning Disability Out of Hours service
- consider option for learning disability day services
- reduce delayed discharges within adult mental health and learning disabilities
- improve links between primary care mental health teams and community mental health teams
- continue to improve access to psychological therapies
- implement the Community Addictions Review
- introduce recovery clinics based within Community Recovery Hub (CRH) to offer safe detoxification from ORT
- implement recommendations in the mental health framework including Lifelink, peer mentoring approaches and delivering seasons for growth training.

Older Peoples Services (Including Older People’s Mental Health, physical disability and long term conditions)

- introduce integrated neighbourhood teams
- improve delayed discharges
- continue to support implementation of adult support and protection training and guidance
- develop the falls pathway and models of care to reduce falls
- increase the number of people who receive supported living services at home
- take forward the national and local dementia strategies including delivery of post diagnosis support
- raise awareness and understanding of dementia amongst our staff and the general public and to promote timely access to dementia diagnosis
- develop a co-ordinated approach to District Nursing and treatment room services for residential care homes population

Homelessness

- undertake a review of the Housing Options approach to include referral numbers to preventative services and service user outcomes
- Examine ways of reducing homelessness on leaving prison
- Strengthen focus on homelessness prevention and tenancy sustainment
- Continue to ensure access to cost effective interpreting services

Health Improvement and Inequalities

- support the Gorbals Regeneration Group develop the Thriving Places agenda, including development of a communications strategy
- community engagement 'creating conversations' activities undertaken in Gorbals and Priesthill/Househillwood thriving places.
- support the selection process to ensure the appointment of anchor organisation for Priesthill/ Househillwood
- continue to work with partners to develop the Thriving Places approach in Govan.
- support work to meet diverse needs of Govanhill community
- support work of Glasgow Tobacco Strategy
- promote breast feeding and healthy early years
- maintain UNICEF baby accreditation awarded.
- support the Child healthy Weight programme
- Weigh to Go - healthy, sustainable and successful weight loss for young people who are overweight and want to lose/manage their weight

FURTHER INFORMATION

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